

Upto the quarter ending Jun 24																			No. of claims only		
Sl. No.	Claims Experience	Fire	Marine Cargo	Marine Hull	Total Marine	Motor OD	Motor TP	Total Motor	Health	Personal Accident	Travel	Total Health	Workmen's Compensation/ Employer's Liability	Public/ Product Liability	Engineering	Aviation	Crop Insurance	Other Liability	Miscellaneous	Total	
1	Claims Q/S at the beginning of the period (A)	90	162	-	162	10,336	15,835	26,171	5,026	199	70	5,295	254	-	77	-	-	67	638	32,754	
2	Claims reported during the period (B)																				
	(a) Booked During the period	88	376	-	376	1,68,879	2,726	1,71,605	49,190	1,046	2,285	52,521	518	1	123	-	-	19,838	1,540	2,46,610	
	(b) Reopened during the Period	12	10	-	10	545	22	567	1,575	38	21	1,634	169	-	4	-	-	97	178	2,671	
3	(c) Other Adjustment	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
	Claims Settled during the period (C)																				
	(a) paid during the period	38	196	-	196	1,49,701	1,076	1,50,777	41,883	977	1,763	44,623	358	-	27	-	-	16,872	823	2,13,714	
4	Claims Repudiated during the period (D)	1	1	-	1	6,395	21	6,416	741	18	1	760	3	-	-	-	-	2	12	7,195	
	Claims closed (E)	5	41	-	41	2,160	20	2,180	2,714	17	452	3,183	3	1	5	-	-	17	304	5,739	
	Unclaimed (Pending claims which are transferred to Unclaimed A/c. after the mandatory period as prescribed by the Authority)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
5	Claims Q/S at End of the period (F)																				
	Less than 3months	75	253	-	253	20,409	2,581	22,990	9,131	195	148	9,474	501	-	123	-	-	3,084	925	37,435	
	3 months to 6 months	24	33	-	33	327	2,139	2,566	923	56	3	982	55	-	26	-	-	9	186	4,001	
6	6 months to 1 year	30	17	-	17	111	2,916	3,027	254	15	3	272	12	-	17	-	-	-	77	3,452	
	1year and above	17	7	-	7	457	9,810	10,267	145	5	6	156	9	-	6	-	-	8	29	10,499	
Claims Settlement Ratio		98%	100%	-	100%	96%	98%	96%	98%	98%	100%	98%	99%	100%	100%	-	-	100%	99%	97%	
Claims Repudiated Ratio		2%	0%	-	0%	4%	2%	4%	2%	2%	0%	2%	1%	0%	0%	-	-	0%	1%	3%	
Note: Claims settlement ratio =(C + E)/(A + B - F)																					
Note: Claims repudiated ratio =(D)/(A + B - F)																					

Note: Claims settlement ratio =(C + E)/(A + B + F)  
Note: Claims repudiated ratio =(D)/(A + B + F)

Upto the quarter ending Jun 24																			₹ in Lakhs	
Sl. No.	Claims Experience	Fire	Marine Cargo	Marine Hull	Total Marine	Motor OD	Motor TP	Total Motor	Health	Personal Accident	Travel	Total Health	Workmen's Compensation/ Employer's liability	Public/ Product Liability	Engineering	Aviation	Crop Insurance	Other Liability	Miscellaneous	Total
1	Claims Q/S at the beginning of the period	83,534	807	-	807	9,946	1,67,117	1,77,064	6,659	1,724	74	8,457	851	0	5,795	-	-	150	4,700	2,81,358
2	Claims reported during the period																			
	(a) Booked During the period	5,972	733	-	733	34,078	28,931	63,009	39,005	1,416	238	40,659	1,261	-	1,163	-	-	3,476	876	1,21,193
	(b) Reopened during the Period	9,780	(53)	-	(53)	(373)	2,425	2,052	7	(344)	(1)	(338)	110	0	(400)	-	-	253	94	11,498
	(c) Other Adjustment	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
3	Claims Settled during the period																			
	(a) paid during the period	5,664	373	-	373	30,257	9,412	39,668	29,485	1,027	99	30,611	612	0	435	-	-	3,476	1,032	83,636
4	Claims Repudiated during the period	4	1	-	1	1,197	291	1,488	371	116	1	488	20	-	-	-	-	0	3	2,005
	Claims closed	6	19	-	19	476	300	776	5,174	83	119	5,376	18	0	6	-	-	5	494	6,700
5	Unclaimed (Pending claims which are transferred to Unclaimed A/c. after the mandatory period as prescribed by the Authority)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
6	Claims Q/S at End of the period																			
	Less than 3months	5,392	495	-	495	8,523	26,846	35,370	8,006	907	52	8,964	1,105	-	936	-	-	100	2,500	54,862
	3 months to 6 months	11,525	270	-	270	1,415	24,160	25,575	888	392	1	1,281	340	-	242	-	-	22	553	39,808
	6months to 1 year	47,686	144	-	144	951	35,314	36,265	1,280	122	36	1,438	66	-	3,892	-	-	2	2,810	91,766
	1year and above	20,009	185	-	185	1,223	1,02,151	1,03,374	466	150	3	619	58	-	1,050	-	-	118	853	1,35,216